**Desire2Learn (D2L)**

**Browser Support Lifecycle**

![Browser Support Lifecycle Diagram]

**Investigation**

The browser is recognized and under consideration by Desire2Learn, but has not been tested against any versions of Desire2Learn products and may never be fully supported.

This category is mainly used for new browsers that have a significant user base, good vendor support, and are generally considered as candidates for future Desire2Learn support.

**Supported**

The browser and operating system combination has been fully tested by Desire2Learn.

Recommended browsers are marked with an asterisk (*).

**Maintenance**

The browser is not tested against new versions of Desire2Learn products, but customers can still report problems and receive support for previous versions.

A browser goes into maintenance either when a vendor officially ends support for it or Desire2Learn decides to end support for it.

A maintenance browser becomes officially unsupported after one year.

**Unsupported**

The browser is not tested and no fixes are performed for unsupported browsers. Desire2Learn does not guarantee any product functionality and offers no support for reported problems.

Generally, Desire2Learn ends support for a browser one year after the associated vendor ends their official support for it.